Arizona Department of Veterans’ Services

ARIZONA VETERANS’ BENEFITS GUIDE

For Arizona Veterans and those who care for them.
# Table of Contents

<table>
<thead>
<tr>
<th>Content</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Overview</td>
<td>3</td>
</tr>
<tr>
<td>A Message from ADVS Cabinet Executive Officer Dana Allmond</td>
<td>4</td>
</tr>
<tr>
<td>Assistance with Applying for Benefits</td>
<td>5</td>
</tr>
<tr>
<td>Arizona State Veteran Homes</td>
<td>6</td>
</tr>
<tr>
<td>Arizona Veterans’ Memorial Cemeteries</td>
<td>8</td>
</tr>
<tr>
<td>Financial Assistance</td>
<td>10</td>
</tr>
<tr>
<td>Housing Assistance</td>
<td>11</td>
</tr>
<tr>
<td>Education Services</td>
<td>12</td>
</tr>
<tr>
<td>VA Health Care Resources</td>
<td>15</td>
</tr>
<tr>
<td>Employment Services</td>
<td>17</td>
</tr>
<tr>
<td>Other ADVS Benefits</td>
<td>22</td>
</tr>
<tr>
<td>Other State Benefits</td>
<td>25</td>
</tr>
<tr>
<td>Addendum I. VA Health Care Facilities</td>
<td>26</td>
</tr>
<tr>
<td>Addendum II. Vet Centers</td>
<td>28</td>
</tr>
<tr>
<td>Addendum III. County Assessors</td>
<td>29</td>
</tr>
<tr>
<td>Addendum IV. Arizona Occupational Licensing Boards</td>
<td>30</td>
</tr>
</tbody>
</table>
Agency Overview

The Arizona Department of Veterans’ Services (ADVS) is a state agency that serves and provides advocacy to service members, Veterans and their families.

**Our Mission:** To be the catalyst in response to the evolving needs of Arizona’s Veterans, service members and their families.

**Our Vision:** Arizona Veterans, service members and their families will have no barriers to the benefits and services they have earned.

Veterans make up 7.5% of our population, ranking Arizona among the top 15 states with the highest concentration of Veterans. We have approximately 20,000 active duty service members, five military installations and approximately 16,000 National Guard and Reserve members.

Our agency is made up of multiple divisions, including the Arizona State Veteran Homes, Veterans Services, Public and Intergovernmental Affairs and Administration Divisions.

We provide direct services to Veterans, including helping Veterans connect with their state and federal benefits, operating three State Veterans’ Memorial Cemeteries located in Sierra Vista, Marana and at Camp Navajo, as well as managing skilled-nursing facilities serving the short and long-term care needs of residents.
Dear Arizona Veterans,

As a second generation Veteran, and lifelong public servant, I am a strong supporter of America’s Veterans. As Cabinet Executive Officer (CEO) of the Arizona Department of Veterans’ Services (ADVS), I know the importance of ensuring that you receive the benefits, services, and resources that you have earned through your service to our great nation.

ADVS is committed to honoring the more than 500,000 Veterans, service members, and your families that call Arizona home.

We are here to help you navigate benefits from the U.S. Department of Veterans Affairs (VA) and the State of Arizona. Veteran benefits ensure that you receive every benefit that you are qualified for so that you can THRIVE FOR A LIFETIME. This booklet highlights the most commonly used benefits in the Grand Canyon State.

If you need assistance with accessing your benefits or have any questions, comments or concerns regarding your entitlements, contact ADVS by calling (602) 255-3373 or visiting our website at www.azdvs.gov.

On behalf of all those who call Arizona home, thank you for your service.

Sincerely,
Dana Allmond, Lt. Col. (Ret.)
Cabinet Executive Officer/Executive Deputy Director
Arizona Department of Veterans’ Services

www.azdvs.gov
Assistance with Applying for Benefits

**Veteran Benefit Counselors**

*Statutory Citation: A.R.S. §41-603(B)(1-2)*

ADVS provides Veteran Benefit Counselors (VBC) to assist with applying for state and federal benefits for Veterans and their families.

VBCs assist claimants by:

- Educating them on eligibility requirements for benefits
- Preparing and submitting VA compensation and pension applications
- Appealing VA decisions
- Representing claimants at VA hearings
- Filing for survivor’s benefits
- Referring claimants to other agencies for potential benefits
- Requesting military service records and certifying DD-214s (discharge paperwork)
- Discussing State Veteran Benefits

All VBC staff can assist Veterans and families with in-person and virtual appointments through email and telephone calls. To schedule an appointment visit [http://bit.ly/ADVSBenefits](http://bit.ly/ADVSBenefits) or call **(602) 535-1215**.

**Did you know?** VBCs are accredited by the Department of Veterans Affairs to assist Veterans, service members and their families with gaining access to benefits to which they are entitled. As a Veteran of the U.S. military you should never have to pay to gain access to benefits and services you have earned.

**VA Regional Office**

The VA’s Phoenix Regional Office (VARO) administers a variety of services including compensation, education, insurance, pension, and Veteran readiness and employment for Veterans, service members, and their families in Arizona. Visit [https://www.benefits.va.gov/phoenix/](https://www.benefits.va.gov/phoenix/) or call **(800) 827-1000** to schedule an appointment.
Arizona State Veteran Homes

Arizona State Veteran Homes allow residents to enjoy an independent lifestyle with services customized to fit their needs, which include long-term care and rehabilitative needs, with energetic and caring staff who provide:

- Nursing
- Therapeutic Recreation
- Social Services
- Rehabilitative
- Physical, Occupational, and Speech Therapy

The homes offer services and amenities like housekeeping, laundry services, a meditation room, gift shop, beauty/barbershop and more.

**Locations:**

- **Arizona State Veteran Home - Phoenix** (104 Bed Facility)
  4141 N. S. Herrera Way, Phoenix, AZ 85012

- **Arizona State Veteran Home - Tucson** (120 Bed Facility)
  555 E. Ajo Way, Tucson, AZ 85713

www.azdvs.gov
- **Arizona State Veteran Home - Yuma** (80 Bed Facility)
  6051 E. 34th Street, Yuma, AZ 85365

- **Arizona State Veteran Home - Flagstaff** (80 Bed Facility)
  2100 N. Gemini Dr., Flagstaff, AZ 86004

To learn more about the Arizona State Veteran Homes, call **(602) 255-3373**.

**Did you know?** The VA will pay for an eligible Veteran’s stay at an Arizona State Veteran Home if they have a combined 70% service-connected disability rating or higher. An ADVS Veteran Benefits Counselor (VBC) can assist with filing a VA service-connected disability compensation claim, please call **(602) 535-1215** to speak with a VBC!
Arizona Veterans’ Memorial Cemeteries

Our Arizona Veterans’ Memorial Cemeteries provide a lasting benefit in honor of Veterans and their families with a final resting place in appreciation and gratitude for their service and sacrifice to our nation. Our cemeteries are located in Sierra Vista, Marana, and Bellemont. To learn more about eligibility and services at Arizona Veterans’ Memorial Cemeteries visit https://bit.ly/AZVMC.

Locations:

• Southern Arizona Veterans’ Memorial Cemetery
  1300 S Buffalo Soldier Trail, Sierra Vista, AZ 85635
  Email: avmc-sv@azdvs.gov
  Phone: (520) 458-7144

• Arizona Veterans’ Memorial Cemetery at Marana
  15950 N Luckett Rd, Marana, AZ 85653
  Email: avmc-m@azdvs.gov
  Phone: (520) 638-4869

www.azdvs.gov
Did you know? The U.S. Department of Veterans Affairs operates 148 national cemeteries and provides funding for 117 Veterans’ cemeteries in 48 states. State cemeteries are run solely by the states but follow all the guidelines of the national cemeteries, same goals and standards.

Burial benefits that are available to eligible Veterans include a gravesite in national or state cemeteries with available space, opening and closing of the grave, perpetual care, a government headstone or marker, a burial flag, and a presidential memorial certificate, all at no-cost to the family. Some Veterans may also be eligible for burial allowances.

You can pre-register for burial services at no-cost and it does not obligate you to be interred at the cemetery. This information will be kept on file until the time of need.

To view the pre-registration application visit: https://bit.ly/BurialPreRegistration or contact the AVMC nearest you to learn more about what you may be eligible for.
The Military Family Relief Fund (MFRF) was established by the Arizona Legislature to provide financial assistance to families of currently deployed service members, as well as military and Veteran families that have experienced hardship caused by a deployment.

**Eligibility Requirements**

Service members or Veterans who discharged under honorable conditions and meet all of the following criteria may be eligible for financial assistance:

- **Deployment by the service member or Veteran:** Deployment includes any movement from a military service member’s home station to somewhere outside the continental U.S. and its territories.

- **Arizona Residency (one of the following must apply to the service member or Veteran):** Claimed Arizona as home of record OR Member of Arizona National Guard at time of deployment OR Deployed from an Arizona military installation OR has established residency in Arizona and is able to provide proof of continuous physical presence in Arizona for at least twelve months before submitting an application.

- **Financial Hardship (one of the following must apply):**
  - **For Veterans, service members, and family members:** must demonstrate that military service caused their current financial hardship
  - **For surviving families:** service member or Veteran died or was wounded in the line of duty and family members need financial assistance with travel and living expenses (If a widow, widower or dependent child of a deceased service member is applying for financial assistance, the service member must have died in the line of duty in a combat zone or a zone where the person was receiving hazardous duty pay)

For more information please visit our website at https://bit.ly/AZMFRF
email us at mfrf@azdvs.gov
Housing Assistance

**Community Resource and Referral Center**
For housing assistance, the Community Resource and Referral Center (CRRC) provides Veterans who are homeless and at risk of homelessness with one-stop access to community-based, multi-agency services to promote permanent housing, health, and mental health care, career development, and access to VA and non-VA benefits. The CRRC is located at 1500 East Thomas Rd., Suite 106, Phoenix, AZ 85014. The phone number is *(602) 248-6040.*

**VA Home Loan Guarantee and Adaptive Housing Grants**
The VA may guarantee part of your loan for the purchase of home, manufactured home, or condominium. In addition, Veterans with conventional home loans have options for refinancing to a VA guaranteed home loan as a result of the Veterans’ Benefit Improvement Act of 2008. The VA also provides grants to Veterans with certain permanent and total service-connected disabilities to help purchase or construct an adapted home, or modify an existing home to accommodate a disability. For information, call *(877) 827-3702* or visit [www.benefits.va.gov/homeloans](http://www.benefits.va.gov/homeloans).

**Basic Property Tax Exemptions**
*Statutory Citation: A.R.S. §42-11111*
Property tax exemptions for Veterans vary depending on the county you live in. In order to find out if your county has property tax exemptions for Veterans, visit your county assessor’s website or give them a call. For a full list of county assessors see addendum on page 28.

**Native American Direct Loan**
If you’re a Veteran, and either you or your spouse is Native American, the VA’s Native American Direct Loan (NADL) program may help you get a loan to buy, build, or improve a home on federal trust land. You may also get a loan to refinance an existing NADL and reduce your interest rate. To find out if you qualify for the NADL and how to apply, call *(877) 827-3702* or visit [https://bit.ly/NativeAmericanDirectLoan](https://bit.ly/NativeAmericanDirectLoan).
Education Services

Arizona Veteran Supportive Campuses (VSCs)

Statutory Citation: A.R.S. §41-609

ADVS provides VSC certification to post-secondary institutions who meet specific requirements in the State of Arizona. Certified VSCs better understand the needs of military and Veteran students and are continually responsive to those needs. For more information on VSCs including a list of certified schools, please visit http://bit.ly/ArizonaVSC or call (602) 255-3373.

In-State Tuition

Statutory Citation: A.R.S. §15-1802

On April 6, 2015, the Governor of Arizona signed House Bill 2091, amending A.R.S. §15-1802 to comply with the “Choice Act” Section 702. Eligible Veterans and dependents can be granted immediate residency, thereby receiving in-state tuition rates. To learn more visit https://bit.ly/TuitionBenefit.

Deferment of Tuition Payment

Statutory Citation: A.R.S. §41-611

Upon registration at a state supported community college, college or university, any person who is eligible for and has applied for benefits for education available to Veterans of the United States armed forces under federal law may apply for a deferment of payment of tuition, fees and required books and materials for a period not to exceed one hundred twenty days. The community college, college or university must defer payment for that period on receipt of a signed and acknowledged promissory note for the amount of the tuition, fees and required books and materials, with no interest charge, that is due and payable at the end of the deferral period.

GI Bill

For VA education benefits, including your GI Bill, please contact the Education and Training line at (888) 442-4551. Their hours of operation are from 7 a.m. - 6 p.m. Central Time, Monday through Friday. To learn more about education benefits or ask a question online, visit the VA Education website at https://www.va.gov/education/.
The Tuition Waiver program provides eligible Veterans or surviving dependents with a tuition-free education (up to a Bachelor’s degree) at any Arizona public state university or community college.

**Eligibility**

Requirements of the Tuition Waiver, as outlined in A.R.S. §15-1808, include:

1. Unremarried spouse and/or dependent child (up to age 30) of an Arizona National Guard member OR member of the United States Armed Forces who was a resident of the state of Arizona or stationed in Arizona AND who was killed in the line of duty.

2. A current member of the Arizona National Guard who received a Purple Heart Citation after 9/11/2001.

3. A Veteran of the Arizona National Guard who was medically discharged due to an injury or disability suffered on duty.

4. A person who is a former member of the United States Armed Forces who received a Purple Heart AND was an Arizona resident or stationed in Arizona at the time of the injury that resulted in the Purple Heart AND has a VA disability rating of 50% or more.

For more information and to apply, contact the Arizona Department of Veterans’ Services:

Email benefits@azdvs.gov
www.azdvs.gov
Arizona Department of Veterans’ Services

Honorary Diploma Program

The Honorary Diploma program recognizes the life experiences and contributions of honorably discharged Veterans who were unable to complete their high school education because of military service during World War II, the Korean War and the Vietnam War.

To obtain an honorary diploma, a Veteran may submit a request to ADVS to receive a diploma from the Arizona high school of their choice. Additionally, guidelines allow for a surviving spouse or other immediate family member of a deceased Veteran to request a diploma. To qualify for the program, the Veteran or family submitting the request must meet the following criteria:

- Currently reside in Arizona
- Honorably discharged
- Provide documented evidence to the Arizona Department of Veterans’ Services showing that the person enlisted in the armed forces of the United States and served in World War II, the Korean War or the Vietnam War

For more information contact
Arizona Department of Veterans’ Services
Email: Benefits@azdvs.gov
**VA Medical Care**

To the extent resources and facilities are available, the VA provides hospital care covering the full range of medical services to Veterans. Eligible Veterans may receive medical treatment at any VA Medical Center or Clinic in Arizona. To find your closest VA hospital, medical center or clinic in Arizona call **(877) 222-8387** or see addendum I on page 25.

**Did you know?** The VA operates the nation’s largest healthcare system with more than 1,700 locations. Arizona is fortunate to have many VA healthcare facilities across the state.

To use the VA’s health care system, a Veteran must have:

- Served in the active military **OR**
- Served in the National Guard or reserves and called up to federal service under Title 10 orders or those with line of duty disabilities
- **AND** was discharged under other than dishonorable conditions


**Free Health Care for Recent Combat Vets**

Combat Veterans who were discharged or released from active service on or after January 28, 2003, are eligible to enroll in the VA healthcare system for five years from the date of discharge or release. The enrollment period begins on the discharge or separation date of the service member from active duty service, or in the case of multiple call-ups, the most recent discharge date. Veterans, including activated Reservists and National Guard members, are eligible if they served on active duty in a theater of combat operations after Nov. 11, 1998, and have been discharged under other than dishonorable conditions.

For more information visit [https://bit.ly/VAHealthCareEligibility](https://bit.ly/VAHealthCareEligibility) or call **(877) 222-8387**.
The PACT Act
The PACT Act, signed into law in 2022, expands VA health care and benefits for Veterans exposed to Agent Orange and other toxic substances for Veterans of the Vietnam, Gulf War and post-9/11 eras. 20+ more presumptive conditions have been added including burn pits, radiation and other toxic exposures. For more information visit https://www.va.gov/resources/the-pact-act-and-your-va-benefits/

One-time Dental Treatment
Following separation or retirement from service, Veterans have 180 days to receive one-time separation dental care from the VA, if the certificate of discharge does not certify that the Veteran was provided a complete dental examination and treatment prior to discharge. (38 CFR 17.161) VA partnered with Delta Dental and MetLife to allow eligible Veterans, plus family members receiving care under the Civilian Health and Medical Program (CHAMPVA), to purchase affordable dental insurance. There are no eligibility limitations based on a service-connected disability rating or enrollment priority assignment. For more information, visit Delta Dental at www.deltadentalvadip.org or MetLife at www.metlife.com/vadip

VA Mission Act
The VA Mission Act of 2018 consolidates U.S. Department of Veterans Affairs community care programs, revises other VA health care programs and facilities provisions, and makes appropriations for Veterans care. The bill establishes the Veterans Community Care Program to furnish hospital care, medical services and extended care services through certain non-VA providers to Veterans who are enrolled in the VA health care system or otherwise entitled to VA care. The Mission Act builds off previous law, the Veterans Access, Choice and Accountability (Choice) Act, which Congress passed in 2014. For more information, visit https://www.va.gov/communitycare/pubs/factsheets.asp

Vet Centers
Vet Centers are community-based counseling centers that provide services like professional readjustment counseling to eligible Veterans, active duty service members, including National Guard and Reserve components, and their families. Readjustment counseling is offered to make a successful transition from military to civilian life or after a traumatic event experienced in the military. Individual, group, marriage and family counseling is offered in addition to referral and connection to other VA or community benefits and services. To find a location near you and for more information visit https://www.vetcenter.va.gov/
Employment Services

The State of Arizona and partnering organizations are here for you during your search for employment. Please find links below for organizations that help with Veteran employment.

**State of Arizona** - [https://www.azstatejobs.gov](https://www.azstatejobs.gov)

**ARIZONA@WORK** - [https://arizonaatwork.com/find-jobs](https://arizonaatwork.com/find-jobs) OR [https://arizonaatwork.com/explore-services/veterans](https://arizonaatwork.com/explore-services/veterans)

**Goodwill Career Services** - [https://www.goodwillaz.org/employment-services/](https://www.goodwillaz.org/employment-services/)

**Arizona Department of Economic Security, Apprenticeship Program** - [https://des.az.gov/services/employment/apprenticeship](https://des.az.gov/services/employment/apprenticeship)

**Civil Service Preference for Veterans**

**Statutory Citation: A.R.S. §38-492**

A Veteran of the armed forces of the United States who is separated from the armed forces under honorable conditions following more than six months of active duty and who takes an examination for employment by this state or any political subdivision of this state under a merit system of employment as provided by A.R.S. §38-491, in the determination of the Veteran’s final rating on the examination, shall be given a preference of five points over persons other than Veterans. The preference shall be added to the grade earned by the Veteran, but only if the Veteran earns a passing grade without preference. To learn more visit [https://www.azleg.gov/ars/38/00492.htm](https://www.azleg.gov/ars/38/00492.htm)

**Small Business Administration (SBA)**

Offers support for Veterans as they enter the world of business ownership. For funding programs, training, and federal contracting opportunities visit [https://bit.ly/SmallBusinessAdministration](https://bit.ly/SmallBusinessAdministration)

**Veteran Entrepreneur Portal**

The VA’s Veteran Entrepreneur Portal provides information on starting a business, access to financing, growing your business, working with federal agencies, franchising opportunities and more. To learn more call (866) 584–2344 or visit [https://www.va.gov/OSDBU/entrepreneur/](https://www.va.gov/OSDBU/entrepreneur/)

**The Arizona Department of Real Estate**

Offers reduced licensing requirements for military spouses. For more information visit [https://azre.gov/veteran-active-duty](https://azre.gov/veteran-active-duty)

602-255-3373
Career | Skillbridge | CSP

The career navigation team is available to support all military-connected career seekers, no matter your current situation, goals, and timelines. This includes service members who are 1-2 years away from separation and pursuing SkillBridge or career placements, students still pursuing their education, spouses ready for the next steps in their careers, Veterans in later stages of their lives and careers, and more!

Visit www.ConnectVeterans.org/CareerNav to learn more about our services or call 1-866-4AZ-VETS
To be matched with a Career Specialist
Please submit a Career Seeker Inquiry Form or scan the QR Code above.
Arizona Commerce Authority - Small Business Services
Small Business Services (SBS) has a dual focus. First, to provide information on business licensing and statewide resources for every stage of business development, and second, to serve as an advocate by developing policies and programs addressing the needs of small businesses. Small Business Services works closely with small business owners, entrepreneurs, government officials, community leaders and business organizations. There is a focus on support and opportunities for Arizona’s small, minority, women-owned and disadvantaged business enterprises. To learn more visit https://bit.ly/AZCommerceSBS

Occupational Licensing
Statutory Citation: A.R.S. §32-4302
Arizona provides occupational licensing reciprocity in the discipline applied for and at the same practice level as determined by the regulating entity, to a person who establishes residence in this state or without an examination to a person who is married to an active duty member of the armed forces of the United States and who is accompanying the member to an official permanent change of station to a military installation located in this state if specific statutory criteria are met.

Occupational Licensing, Certification, Registration, Transfer of Education, Training and Experience
Statutory Citation: A.R.S. §32-4303
Members and former members of the U.S. Armed Forces, National Guard or any other reserve components may apply military education, training or experience to meet the requirements for a professional license, certificate or registration if, by the determination of the regulating entity, the member or former member’s military education, training or experience completely or partially meets those requirements. For a full list of licensing entities see
The Arizona Registrar of Contractors
The Arizona Registrar of Contractors trains all licensing staff members on information outlining special provisions for service members and Veterans in regards to applying for and maintaining an Arizona Contractors License. To reach one of their Veteran representatives, call (877) 692-9762 or visit https://roc.az.gov/service-members-and-veterans

U.S. Department of Labor
The U.S. Department of Labor provides Veterans with employment and training services including apprenticeships for Veterans and employment resources for military spouses. To learn about all of the services offered to Veterans at the Department of Labor visit https://www.dol.gov/agencies/vets

The Arizona Department of Insurance and Financial Institutions
The Arizona Department of Insurance partnered with the U.S. Department of Veterans Affairs and ADVS to provide GI Bill coverage for pre-licensing insurance exam fees. For more information on having your GI Bill cover testing visit https://bit.ly/GIBillTestFees or call (888) 442-4551.
**Veteran Toolkit Program**

Transitioning into a new job can be a financial challenge. ADVS has partnered with ARIZONA@WORK and the Arizona Housing Coalition to provide Veterans with the Veteran Toolkit, which funds expenses associated with beginning employment.

**Eligibility**

To be eligible for the Toolkit program the Veteran must have a discharge under honorable conditions, live in Arizona, have a job offer and must be in need of tangible items to start employment.

Eligible items include work clothing, tools, protective equipment, transportation, and essential electronic devices. ADVS will review all other requests on a case-by-case basis. We will not accept applications submitted after five days of the Veteran starting a job.

*Visit any ARIZONA@WORK office to apply!*

**Did you know?** ARIZONA@WORK staff are available throughout the state to assist you with no-cost workforce services. ARIZONA@WORK supports Veterans by providing support programs that increase opportunities to obtain employment and job training in Arizona. Eligible Veterans are entitled to receive priority services in job referrals and training, as well as other employment services.

This includes the Hilton Honors Military Rewards program, a partnership between Hilton Hotels and the Arizona Department of Economic Security to provide free hotel stays to Veterans, spouses and transitioning service members for employment-related travel.

To locate the ARIZONA@WORK office nearest you call *(602) 542-2460* or visit [www.arizonaatwork.com/locations](http://www.arizonaatwork.com/locations)
Other ADVS Benefits

**Arizona Veterans’ Donation Fund (VDF)**

*Statutory Citation: A.R.S. §41-608*

The Arizona Veterans’ Donation Fund, established in 1999 by the Arizona legislature, helps to fund programs that benefit Veterans and their families throughout Arizona. The VDF awards over $1 million each year in small and large grants to organizations serving Arizona’s Veterans.

In addition, funds from the VDF are also used for maintaining the Enduring Freedom Memorial, supporting the Marine Corps Scholarship Foundation and more. To learn more about the Veterans’ Donation Fund, including how to donate, visit [https://bit.ly/AZVETFund](https://bit.ly/AZVETFund) or call (602) 255-3373.

**AZ Vet 2 Vet!**

Are you looking to interact with other Veterans? Introducing AZ Vet 2 Vet! By signing up, you will be paired with another Veteran via email, telephone or regular mail. You can even select which communication method you’d prefer.

**Gold Star Military Medal**

*Statutory Citation: A.R.S. §41-608.05*

The Arizona Gold Star Military Medal honors Arizona’s members of the U.S. Armed Forces killed in action since Arizona became a State on February 14, 1912.

**Eligibility**

Members of the U.S. Armed Forces who served in time of conflict and meet the criteria may be awarded the Arizona Gold Star Military Medal. Only one medal will be issued to the next-of-kin per qualifying individual.

**Criteria**

The Arizona Gold Star Military Medal may be awarded on behalf of the people of this state to the family of a service member who was killed in action since February 14, 1912, while:

- Engaged in an action against an enemy of the United States
- Engaged in military operations involving conflict with an opposing foreign force
- Serving with friendly foreign forces engaged in an armed conflict against an opposing armed force in which the United States is not a belligerent party
- Serving in a combat zone as designated by a presidential order

To apply for the Gold Star Military Medal visit [https://dvs.az.gov/services/gold-star-medal](https://dvs.az.gov/services/gold-star-medal)
Arizona Department of Veterans’ Services
Minority Veterans Program

According to the U.S. Department of Veterans Affairs, just over 40% of minority Veterans are using their VA benefits. Minority Veterans are a widely underrepresented community comprised of numerous demographics.

This program aims to ensure every Veteran in Arizona has the knowledge of and access to all benefits and resources available.

Program Goals:
- Promote the use of Federal and State Benefits
- Support and initiate educational and sensitized activities for ADVS staff and the public
- Perform minority-specific outreach
- Advocate on behalf of minority Veterans

The ADVS Minority Veterans Program eliminates barriers to accessing services for minority Veterans, while promoting inclusion and equality.

For more information contact: azminorityvets@azdvs.gov
Other State Benefits

Military Retirement Tax Exemption
Statutory Citation: A.R.S. §43-1022
As permanent law, Arizona provides a full individual income tax exemption for benefits, annuities, and pensions received by military retirees. To learn more visit https://www.azleg.gov/ars/43/01022.htm.

The Arizona Department of Transportation
ADOT has many benefits available to Veterans including vehicle license tax exemptions, special license plates, CDL skills test waivers and more. For information on the different benefits available at your local MVD call (602) 255-0072 or visit https://bit.ly/ADOTVeterans.

Arizona State Parks and Trails
Offers day-use discounts to Veterans, including active duty, disabled military, retired military, and 100% disabled Veterans. There are varying levels of discount. To learn more visit https://bit.ly/StateParksDiscounts or call (877) 697-2757.

Arizona Department of Gaming
Veterans experiencing a gambling problem can request self-exclusion from casinos, casino ATMs, and internet gambling. To learn more visit https://bit.ly/ADG-Self-Exclusion or call (602) 542-8998.

Arizona Department of Game and Fish
Veterans can receive their hunting and fishing licenses free of charge. To learn more visit https://bit.ly/AZGameAndFish or call (602) 942-3000.

Be Connected
A statewide effort to strengthen access to support and resources for the service members, Veterans, and their families who call Arizona home. For help finding resources in any category, you can contact Be Connected by phone at (866) 429-8387 or visit the online resource network at https://beconnectedaz.org.
ADDENDUM I. VA Health Care Facilities

**VA Hospitals**

**VA Northern Arizona health care**
Bob Stump Department of Veterans Affairs Medical Center
500 N. Highway 89
Prescott, AZ 86313
(928) 445-4860

**VA Phoenix health care**
Carl T. Hayden Veterans’ Administration Medical Center
650 E. Indian School Road
Phoenix, AZ 85012
(602) 277-5551

**VA Southern Arizona health care**
Tucson VA Medical Center
3601 S. 6th Avenue
Tucson, AZ 85723
(520) 792-1450

**VA Clinics & Community-Based Outpatient Clinics (CBOC)**

**Anthem CBOC**
41810 North Venture Drive, Bldg. B
Anthem, AZ 85086
(623) 249-2300 or
(800) 949-1005 x 2300

**Chinle VA Clinic**
Chinle Comprehensive Health Care Facility
Hwy 191 and Hospital Drive
Chinle, AZ 86503
(928) 674-6765

**Casa Grande CBOC**
1876 E. Sabin Drive, Bldg. A, Ste. 15
Casa Grande, AZ 85122
(520) 836-2536

**Holbrook VA Clinic**
33 W. Vista Drive
Holbrook, AZ 86025
(928) 524-1050

**Kayenta VA Clinic**
394.3 Highway 160
Kayenta, AZ 86033
(928) 445-4860 x 3392 or
(800) 949-1005 x 3392

**Kingman CBOC**
2668 Hualapai Mountain Road
Kingman, AZ 86401
(928) 718-7300

**Lake Havasu City CBOC**
2035 Mesquite Avenue, Ste. D
Lake Havasu City, AZ 86403
(928) 505-7100 or
(800) 949-1005 x 7100

**Flagstaff CBOC**
1300 W. University Avenue, Ste. 200
Flagstaff, AZ 86001
(928) 226-1056 or
(800) 949-1005 x 5650

**Globe-Miami VA Health Care Clinic**
5860 S. Hospital Drive, Ste. 111
Globe, AZ 85501
(928) 425-0027

**Green Valley CBOC**
380 W. Vista Hermosa Drive, Ste. 140
Green Valley, AZ 85614
(520) 399-2291

**Cottonwood CBOC**
501 S. Willard Street
Cottonwood, AZ 86326
(928) 649-1523

**Pinal County VA Clinic**
1179 East Cottonwood Lane
Casa Grande, AZ 85122
(520) 629-4801
Midtown VA Clinic
5040 N. 15th Avenue
Phoenix, AZ 85015
(602) 234-7080

Northeast VA Health Care Clinic
11390 E. Via Linda Road, Ste. 105
Scottsdale, AZ 85259
(480) 579-2200

Northwest VA Health Care Clinic
13985 W. Grand Avenue, Ste. 101
Surprise, AZ 85374
(623) 251-2884

Page VA Clinic
801 N Navajo Drive, Ste. B
Page, AZ 86040
(928) 645-4966

Payson VA Health Care Clinic
903 E. Highway 260
Payson, AZ 85541
(928) 468-2100 or (928) 468-2100

Phoenix 32nd Street VA Clinic
400 North 32nd Street
Phoenix, AZ 85008
(602) 914-2900

Polacca VA Clinic
Highway 264 Mile Post 388
Polacca, AZ 86042
(928) 283-4465

Safford Clinic
355 N. 8th Avenue
Safford, AZ 85546
(928) 428-8010

Show Low VA Health Care Clinic
5171 Cub Lake Road, Ste. C380
Show Low, AZ 85901
(928) 532-1069

Cochise County VA Clinic
157 North Coronado Drive, Ste. B
Sierra Vista, AZ 85635
(520) 629-4802

Sierra Vista Clinic
101 N. Coronado Drive, Ste. A
Sierra Vista, AZ 85635
(520) 459-1529

Southwest VA Health Care Clinic
9250 W. Thomas Road, Ste. 400
Phoenix, AZ 85037
(623) 772-4000

Staff Sergeant Alexander W. Conrad VA Health Care Clinic
3285 S. Val Vista Drive
Gilbert, AZ 85297
(480) 397-2800

Thunderbird VA Health Care Clinic
9424 N. 25th Avenue
Phoenix, AZ 85021
(602) 633-6900

Tuba City VA Clinic
167 N. Main Street
Tuba City, AZ 86045
(928) 283-4465

VA Northwest Tucson Clinic
2945 W. Ina Road
Tucson, AZ 85741
(520) 219-2418

VA Southeast Tucson Clinic
7395 S. Houghton Road, Ste. 129
Tucson, AZ 85747
(520) 664-1831

Yuma Clinic
3111 S. 4th Avenue
Yuma, AZ 85364
(928) 317-9973
ADDENDUM II. Vet Centers

**Dr. Cameron McKinley**  
*Department of Veterans Affairs*  
*Veterans Center*  
3180 Stillwater Drive, Ste. A  
Prescott, AZ 86305  
(928) 778-3469

**Hopi Vet Center Outstation**  
1 Main Street  
Hotevilla, AZ 86030  
(928) 734-5166

**Lake Havasu Vet Center**  
1720 Mesquite, Ste. 101  
Lake Havasu, AZ 86403  
(928) 505-0394

**Mesa Vet Center**  
1303 South Longmore, Ste. 5  
Mesa, AZ 85202  
(480) 610-6727

**Navajo Vet Center Outstation**  
1616 NM-264  
Gallup, NM 87305  
(505) 327-9684

**Phoenix Vet Center**  
4020 N. 20th Street, Ste. 110  
Phoenix, AZ 85016  
(602) 640-2981

**Prescott Vet Center**  
3180 Stillwater Drive  
Suite A  
Prescott, AZ 86305  
(928) 778-3469

**Tucson Vet Center**  
2525 E. Broadway Boulevard, Ste. 100  
Tucson, AZ 85716  
(520) 882-0333

**Tucson Vet Center - Sierra Vista**  
Warrior Healing Center  
1838 Paseo San Luis  
Sierra Vista , AZ 85635  
(520) 882-0333

**West Valley Vet Center**  
14050 N. 83rd Avenue, Ste. 170  
Peoria, AZ 85381  
(623) 398-8854

**West Valley Vet Center - Surprise**  
Surprise Resource Center  
12425 W Bell Rd. Suite 124  
Surprise, AZ 85378  
(623) 398-8854

**Yuma Vet Center**  
1450 E. 16th Street, Ste. 103  
Yuma, AZ 85365  
(928) 271-8700

602-255-3373 28
ADDENDUM III. County Assessors

Apache County Assessor’s Office
75 W. Cleveland Street
St Johns, AZ 85936
(928) 337-7624
https://www.apachecountyaz.gov/Assessor

Cochise County Assessor’s Office
1415 Melody Lane, Building B
Bisbee, AZ 85603
(520) 432-8650
https://www.co.chise.az.gov/178/Assessor

Coconino County Assessor’s Office
110 E. Cherry Avenue
Flagstaff, AZ 86001
(928) 679-7962
https://www.coconino.az.gov/119/Assessor

Gila County Assessor’s Office
Globe Location
1400 E. Ash Street
Globe, AZ 85501
(928) 402-8714
https://www.gilacountyaz.gov/government/assessor/

Gila County Assessor’s Office
Payson Location
707 S. Colcord Road, Suite 102
Payson, AZ 85541
(928) 472-7973
https://www.gilacountyaz.gov/government/assessor/

Graham County Assessor’s Office
921 W Thatcher Blvd.
Safford, AZ 85546
(928) 428-2828
https://www.graham.az.gov/163/Assessor

Greenlee County Assessor’s Office
253 5th Street
Clifton, AZ 85533
(928) 865-5302
https://www.co.greenlee.az.us/elected-officials/assessor

La Paz County Assessor’s Office
1112 S. Joshua Avenue, Ste. 204
Parker, AZ 85344
(928) 669-6165 x 0
http://co.la-paz.us/150/Assessor

Maricopa County Assessor’s Office
301 W. Jefferson Street
Phoenix, AZ 85003
(602) 506-3406
https://preview.mcassessor.maricopa.gov/

Mohave County Assessor’s Office
700 W. Beale Street
Kingman, AZ 86402
(928) 753-0703
https://www.mohavecounty.us/

Navajo County Assessor’s Office
100 East Code Talkers Drive
Holbrook, AZ 86025
(928) 524-4095
https://www.navajocountyaz.gov/Departments/Assessor

Pima County Assessor’s Office
240 N. Stone Avenue
Tucson, AZ 85701
(520) 724-8630
https://www.asr.pima.gov/

Pinal County Assessor’s Office
31 N. Pinal Street, Ste. E
Florence, AZ 85132
(520) 866-6361
https://www.pinalcountyaz.gov/Assessor/

Santa Cruz County Assessor’s Office
701 Ocean Street, Rm. 130
Santa Cruz, CA, 95060
(520) 375-8030
https://www.santacruzcountyaz.gov/180/Assessor

Yavapai County Assessor’s Office
1015 Fair Street
Prescott, AZ 86305
(928) 771-3220
https://yavapaiaaz.gov/assessor

Yuma County Assessor’s Office
2550 S. 4th Avenue
Yuma, AZ 85364
(928) 373-6040
https://www.yumacountyaz.gov/government/assessor

www.azdvs.gov
ADDENDUM IV. Arizona
Occupational Licensing Boards

Board of Technical Registration
(602) 364-4930
https://btr.az.gov/

Barbering & Cosmetology Board
(480) 784-4539
https://boc.az.gov/

Board of Accountancy
(602) 364-0804
https://www.azaccountancy.gov/

Board of Podiatry Examiners
(602) 542-8151
https://podiatry.az.gov/

Board of Chiropractic Examiners
(602) 864-5088
https://chiroboard.az.gov/

Board of Dental Examiners
(602) 242-1492
https://dentalboard.az.gov/

Board of Funeral Directors and Embalmers
(602) 542-3095
https://funeralboard.az.gov/

Naturopathic Physicians Medical Board
(602) 542-8242
https://nd.az.gov/

Board of Nursing
(602) 771-7800
https://www.azbn.gov/

Board of Dispensing Opticians
(602) 542-8158
https://do.az.gov/

Board of Optometry
(602) 542-8155
https://optometry.az.gov/

Board of Osteopathic Examiners in Medicine and Surgery
(480) 657-7703
https://www.azdo.gov/

Board of Pharmacy
(602) 771-2727
http://pharmacy.az.gov/

Board of Physical Therapy
(602) 274-0236
https://ptboard.az.gov/

Board of Psychologist Examiners
(602) 542-8162
https://psychboard.az.gov

Veterinary Medical Examining Board
(602) 364-1738
https://vetboard.az.gov/

Department of Public Safety Licensing Unit
(602) 223-2000
https://www.azdps.gov/services/public/licensing

Arizona Regulatory Board of Physician Assistants
(480) 551-2700
https://azpa.gov/

Department of Health Public Health Licensing
(602) 542-1025
https://azdhs.gov/licensing/index.php
Board for Private Postsecondary Education  
(602) 542-5709  
https://ppse.az.gov/

Board of Behavioral Health Examiners  
(602) 542-1882  
https://azbbhe.us/

Board of Athletic Training  
(602) 589-6337  
https://at.az.gov/

Board of Occupational Therapy Examiners  
(602) 589-8352  
https://ot.az.gov/

Board of Respiratory Care Examiners  
(602) 542-5995  
https://respiratoryboard.az.gov/

Board of Massage Therapy  
(435) 610-1119  
https://massagetherapy.az.gov/

Acupuncture Board of Examiners  
(602) 364-0145  
https://acupunctureboard.az.gov/

Board of Homeopathic and Integrated Medicine Examiners  
(602) 542-8154  
https://homeopath.az.gov/

Arizona Medical Board  
(480) 551-2700  
https://www.azmd.gov/
NO MATTER WHERE YOU ARE, YOU CAN be connected to information, support and resources!

CALL TODAY 1-866-429-8387

OR VISIT www.beconnectedaz.org